YES

Display save confirmation

Display directory path error message

Directory path valid

YES

YES

NO

Has user selected chat room?

Display available Chatrooms

Homepage

Leave Chatroom

NO

Enter directory

Save Conversation

Enter Chatroom

Login

PUBL IC

S ITE

CUSTOMER

Publ I c

S I te

Government information

Links to financial aids

Select Information page

Login

CUSTOMER

PUBL IC

S ITE

Display Information page

Homepage